

Grand Plaza
Hotels & Resorts
Sustainability Report
2021-2022



The Hotel Sustainability Policy & Principles | Sharm Grand Plaza Resort

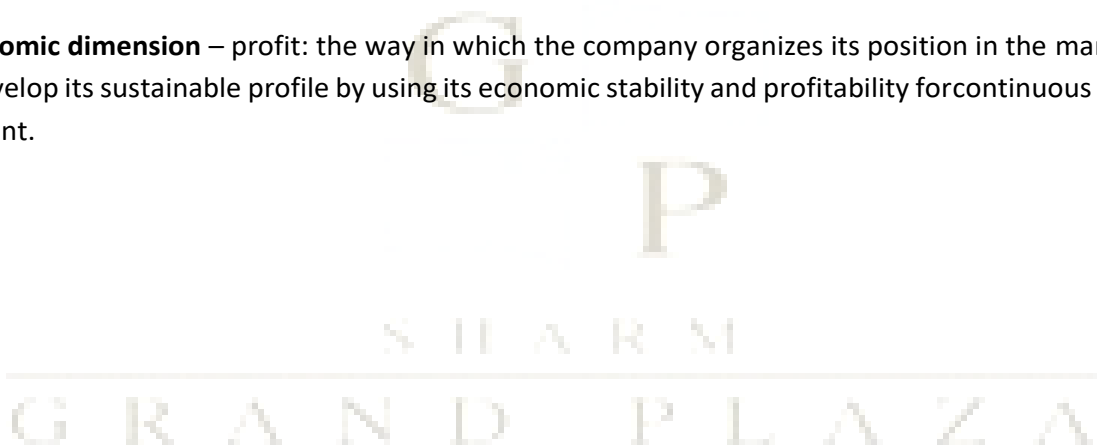
At present, **Grand Plaza Hotels & Resorts** comprises of one 4* hotel and one hotel under Construction.

Our main goal is to provide the best of accommodation experience to our guests and satisfy all their needs by staying close and keep a fair relationship with all of our employees and the local community.

Protection of local environment, landscape and our local tradition keep the first place on the way to achieve our main goals.

According to The United Nations' definition of sustainability there are three main individual dimensions that form sustainable policy, these are:

- **The environmental dimension** – planet: specific measures to improving the environmental impact of the processes and products of the company, which are regulated and executed.
- **The social dimension** – people: the way in which social equity and corporate governance are defined and followed within the company.
- **The economic dimension** – profit: the way in which the company organizes its position in the marketplace to actively develop its sustainable profile by using its economic stability and profitability for continuous improvement.



The Hotel Sustainability Performance Achievements | *Sharm Grand Plaza Resort*

Energy Management:

- 100% of the hotel guest rooms are provided by hot water through solar water heaters
- 100% of the hotel guest rooms are controlled by electrical power saver cards
- 100% of the hotel light lamps are replaced by LED lamps
- 35% of the hotel guest rooms air condition external units are covered and protected from the sun.
- 50% of the hotel landscape lights are turned off daily at midnight to reduce the electricity Consumption
- The hotel divided into 3 zones with separate electricity meters for more control.
- Average electricity consumption per guest night is less than 55 kwh

Water Management:

- 100% of the hotel waste water and grey water is treated
- 100% of the hotel gardens are irrigated by recycled water
- 100% of the hotel landscape zones are irrigated at night
- Average water consumption per guest night is less than 450 Liter
- 30% of the hotel guest rooms bathroom tubs were converted into shower stalls.

Waste Management:

- Waste is collected separately in all hotel departments
- Recycle bins are available all over public areas.
- Batteries waste is collected separately
- 100% of the hotel guest rooms are provided with 1.5 liter water bottles

The environmental targets | *Sharm Grand Plaza Resort*

Grand Plaza Hotels & Resorts follow the best of practices and keep high levels of environmental consciousness, which always focus on the environmental and landscape protection.

The **Grand Plaza Hotels & Resorts** is a local Egyptian Company, which never miss any opportunity to minimize the negative environmental impacts. The company takes specific actions in order to contribute to the protection of the environment.

Management and staff

- ☐ Environmental policy is in place
- ☐ Annual training about efficient usage of energy is ongoing regularly.
- ☐ We choose suppliers who keep and practice environmental friendly procedures

Energy and water consumptions

At **Sharm Grand Plaza Resort**: We always record the energy and water consumptions in order to keep the totalKwh consumptions and water consumptions to the lowest possible level by implementing a high level of control.

Energy and water savings measures

- ☐ Efficient tap water savers in all bathrooms.
- ☐ Automatic irrigation systems in all our garden areas
- ☐ Energy efficient light bulbs in all public areas and guest rooms (LED Bulbs)
- ☐ The watering of our gardens take place late in the evening to prevent water waste
- ☐ For every new equipment, we make sure it is energy efficient upon purchasing.
- ☐ Guest rooms are provided with power savers for electricity consumption control.
- ☐ Regular maintenance awareness & training programs for our employees on all property equipments.
- ☐ Saving water and energy information and instructions are provided throughout the property for our guests attention.
- ☐ All guest rooms are provided with hot water through water solar heaters panels



The water solar heaters covers all the guest rooms which reduce about 5000 kw/day
(When using Electric Water Heaters)

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Waste production and recycling

The waste production and recycling management is one of the most important environment protection procedures followed during the operation of Sharm **Grand Plaza Resort**.

With this in mind, we educate all of our staff regularly to follow and implement recycling procedures as well as the separation of every waste. Furthermore, recycling bins are located in all common areas of our hotel in order to encourage our guests to follow waste procedures.

Waste management and recycling

- ☐ Used oil & fats are collected
- ☐ Recycle bins for sorting batteries, plastic, glass, paper, metal
- ☐ We undertake efforts to limit the use of disposable products
- ☐ The reuse of paper for internal use
- ☐ Recycle bins are available in all of our public areas for our guests



Chemical consumptions

The environment is totally affected by the usage of chemicals. At our **Sharm Grand Plaza Resort**, the usage of chemicals is limited and handled by trained staff members only.

Our target for the chemical consumptions during the upcoming 2022 summer season is to keep them at the lowest possible level according to the occupancy and to Covid-19 policies. Moreover, we will stay updated about all new chemical products with minimum environmental affects in cooperation with our suppliers.

Chemical management

- ☐ We apply environmental criteria when purchasing from cleaning suppliers.
- ☐ Use of chemicals is limited wherever necessary.
- ☐ Use of local plants in the garden that need less water and are more resistant to the local climate
- ☐ Use organic fertilizers to all of our gardens
- ☐ Minimize the chemical usage at the housekeeping
- ☐ The daily control of the swimming pools water treatment in order to use the minimum amount of chemicals and othersubstances.

Coastal protection

- ☐ We undertake of keeping all protection of sea coral initiatives.
- ☐ The beach is always organized and regularly cleaned.
- ☐ Bathing water quality is constantly monitored.
- ☐ All our initiatives on the beach are recognized and following the environmental procedures.



Grand Plaza Hotels & Resorts focuses on the local and regional economy with the following actions

Within its operation.

- ☐ Local suppliers for our food and beverage: 80% of our suppliers are locals.
- ☐ Research and Investment in local area
- ☐ The above objectives are pursued within the framework of environmental protection, and with the utmost respect for and promotion of Egyptian culture.

We Do Local: We do local is a philosophy that our resort operates:

- ☐ By spreading the local customs & traditions
- ☐ By introducing local cuisine
- ☐ By supporting local producers
- ☐ With respect to the environment and sustainability
- ☐ By supporting the local workforce



The social actions| *Sharm Grand Plaza Resort*

The protection of the local market community is one of the first priorities of the administration and management of our resort.

Employees

More than 98% out of total 290 employees are Egyptians from local or near communities. Every season our company puts an effort to retain the same staff, the biggest part of which, work at our hotels for five years or over. Our target for 2022 summer season is to keep this percentage at the same level.

All our employees are adults and insured, as our hotel follows the Egyptian law of workers' rights. Remains the right to meet the management of the hotel for any problem or situation faced regarding their job.

Every year, our Hotel participates in various running governmental training programs in order to develop our employees potential; moreover, we honor students for summer training. These students have the opportunity to learn, and as a result, some of them are hired. Our target for 2022 is to keep doing the same system in order to provide the same opportunity to students to practice their training under real working conditions.

Local Community and Tradition

Our staff daily and regularly take good care of the cleaning of our beach and its surroundings and around resort buildings in order to keep them free from garbage and waste.

We include in our weekly entertainment program, the local traditional Egyptian show. All of our guests are informed daily for these events, which take place around the area. Furthermore, the guests are encouraged to visit the archeological interest areas of the town as well as safari excursions and Bedouin nights. In this way, we promote our culture and our traditional customs. We also offer our customers local food and beverage in addition, we participate in the social activities.



The Sustainability events | *Sharm Grand Plaza Resort*

Sharm Grand Plaza Resort encourages and participates in the sustainability events whenever possible.

Green Star Hotel event was one of the important event which aim to keep the nature environmental Strong and healthy with a sustainable procedures

Below photos show our participation and involvement in two events related to suitability and environmental concerns.



The Hotel Action Plan | *Sharm Grand Plaza Resort*

We are planning to improve the performance of our hotel with an action plan that include the below points:

- The energy section will be updated to use renewable energy beside the classic power supply source. Contracting of an electricity solar station is under study and concern.
- Beside this new source, we will be reducing the electricity consumption by using light control elements to control lighting time using control sensors.
- As for water consumption, we are planning to reduce water consumption by redesigning guest rooms bathtubs to be shower stalls instead.
- The last target is to improve our performance in the waste section by replacing all the non-biodegradable products into biodegradable products, by doing that we will reduce the waste amount.
- Sharm Grand Plaza Resort aims to achieve a huge jump during the next two years.

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